

FREQUENTLY ASKED QUESTIONS

Can the party guests' families come watch?

We welcome parents to stay and watch their children to jump. All children under 8 years old must have an accompanying parent in the building with them.

Can the party guests' parents and siblings Jump during the party?

Yes of course! Join the fun! The more the merrier, right?

These jumpers may purchase open jump tickets, however Xtreme Trampoline Park does not guarantee jump times to anyone who has not purchased in advance.

Can we bring our own food?

No, Xtreme Trampoline Park is a highly nut aware facility, therefore we do not permit guests to bring any outside food (ie chips, crackers or other snacks). For party bookings, you may bring in a nut free dessert to be enjoyed in your private room.

Does Xtreme Trampoline Park supply utensils for parties?

We will provide cups, plates, napkins and forks but we welcome you to bring your own if you'd like to incorporate a theme into your party

Can we decorate the Party Room or Party Tables?

We proudly offer bright are color party rooms to host your parties in. We ask that you work with us to keep these rooms in tip top shape, therefore we do ask that you are not hanging anything off the walls! We do welcome balloons, tablecloths or any other table decorations!

How many slices per pizza?

Every large pizza contains 12 slices

Can we order extra pizza for the parents and anyone who might like more pizza?

Of course! We are able to add any extras onto the party up to 48 hours before the time of your party. Orders placed after the deadlines are not guaranteed.

Do we have access to the party room while jumping?

We do not guarantee you will have access to the room more than 5 minutes prior to the start of your party. If there are any special circumstances

Is there a maximum number of attendees for Xtreme Parties?

Each of our party packages are suitable for up to a certain number of attendees. Our largest party package is designed for up to 28 guests. Our party rooms will comfortably seat up to 35 guests which means that any party over this number may require to book additional areas and would be subject to additional fees. If you're looking to book a large group event that may not fit into our party packages, please contact one of our event assistants and they will be sure to design the event that is perfect for you!

CANCELATION POLICY

Xtreme Trampoline Park has a no refund policy. You are able to make changes to or reschedule your party **up to and no later than 48 hours prior to the date** of your event.

Parties rescheduled after this deadline will be charged a penalt